

ACCOMMODATION PROVIDERS

North West Consortium (refers asylum seekers to the following housing providers) **0161 234 5599**

Social Housing Asylum Team (Salford City Council)
Halton House, 38a Eccles Old Road, Salford M6 8RA
0161 607 1626 (asylum seekers)

Supported Tenancy Service (Salford City Council)
0161 607 1620 (refugees/vulnerable clients)

United Property Management (UPM)
123 Collyhurst Road, Manchester M40 7RT
0161 202 0201 (24 hour line)

Happy Homes
1548 Ashton Old Road, Manchester, M11 1HW
0161 301 4554 www.happy-homes.co.uk

Priority Properties Northwest Ltd.
294 Littleton Road, Salford, M7 3QG
0161 708 0370 www.ppnw ltd.co.uk

HOUSING AND HOMELESSNESS ADVICE

Salford Citizens Advice Bureau (CAB)
0870 120 2424 (Advice Line)

Refugee Action One Stop
See contact details

Shelter National Helpline
0808 800 4444 www.shelter.org.uk

Housing Advice and Support Services team
Crompton House, 100 Chorley Road, M27 6ES
0161 793 2020
(Emergencies outside office hours: 0161 794 8888)

LEGAL ADVICE

The PCT does not promote any particular legal service

Immigration Advisory Service (free)
Cloister House, New Bailey Street, Salford, M3 5AG
0161 834 9942; advice line: 0161 214 4310
www.IASUK.org

Greater Manchester Immigration Aid Unit (free)
1 Delaunays Rd, Crumpsall, Manchester M8 4QS
Drop in: Mon & Wed: 9.30am – 12pm
0161 740 7722 www.gmiau.org

REFUGEE ACTION ONE STOP

Advice for NASS supported asylum seekers, failed asylum seekers and those wishing to return to their country of origin

Client Line: **0200 917 2719**

Agency Line: **0161 233 1215**

Open: **Mon, Tues, Thurs & Fri: 10-1pm & 2-4.30pm**
at 1 Tariff St, Manchester, M1 2HF

HOME OFFICE / NASS BENEFITS ADVICE

NASS General Enquiries & info on Legacy Cases
(Asylum applicants before Apr 07): **0845 6021739**

Liverpool New Asylum Model (NAM) Team
(Asylum applicants from Apr 07): **0151 237 0263**

See also [Refugee Action One Stop & Salford CAB](#)

DESTITUTION SUPPORT

British Red Cross Refugee Services
Central point for referrals: Food, clothes, bus fares.
Bradbury House, 10 Brindley Road, M16 9HQ
0161 888 8932

Windsor Centre
Showers, laundry, food, advice, GP, counsellors,
activities: **Mon 11-4pm; Tues & Thurs: 10-4pm;**
CAB sessions on Thursdays; **Night shelter: Nov to**
Jan: phone between 3.30 & 4.30 to book place.
Churchill Way, Salford, M6 5BU
0161 736 7959

Revive Information & Food Parcels
St Boniface Church, St Boniface Rd, Salford, M7 2GE
Ring for appointments: 0161 792 0282
revive01@yahoo.co.uk

Asylum Support Housing Advice (ASHA)
Support & casework around destitution & Section 4
Zion Resource Centre, 339 Stretford Road, M15 4ZY
0161 227 8555 tonyopenshaw@verybusy.co.uk

Boaz Trust Short-medium term housing support
Night shelters: Dec – March call for details
Harpurhey Community Church, Carisbrook Street
Manchester, M9 5UX. **0161 202 1056**

RACE HATE CRIME AND POLICING ISSUES

Dial 999 for emergencies.
Switchboard: **0161 872 5050**. Minicom: **872 6633**

Hate Crime & Third Party Reporting Centres info:
Community Relations Officer: **0161 856 5139**

May report anonymously & send details for monitoring purposes only. Cases with personal details will be dealt with in the strictest confidence.

SOCIAL , PASTORAL & COMMUNITY SUPPORT

Manchester Refugee Support Network
Refugee community organisation contacts, resource bank
online at www.mrsn.org.uk 129 Princess Road, M14 4TH
0161 868 0777

Windsor Centre (see Destitution Support)

Cheetham Hill & Crumpsall Welcome Centre
Drop in: Thurs 1pm - 4pm, Fri 10.30 am - 1pm
Free food, activities, information & friendship
Trinity United Church, 2 Greenhill Rd, M8 9LG
0161 795 7139

British Red Cross 0161 888 8932
Men's group at Red Cross office, M16 9HQ
Women's group at Wai Yin Centre, M2 3HZ
Message and tracing service for separated families

Community Arts Northwest
Refugee community arts partnership.
46-50 Oldham Street, M4 1LE. **0161 234 2975**

St Boniface Church
Service in French every Sunday 12.45pm followed by a
social gathering. Pastoral care and support.
St Boniface Rd, M7 2GE. **0161 708 9456**

Selassie Orthodox Church
Services alternate Sundays: 2-4pm followed by a social
gathering. People from Ethiopia. **07852 393930**
St. Philip's Church, Encombe Place, M3 6FJ

RAINBOW HAVEN COMMUNITY DROP-IN CENTRE
ADVICE, CRÈCHE, ESOL, CRAFTS, LUNCH, CLOTHING
Emmanuel Church, Pendleton Way, Fitzwarren Street,
Salford M6 5HX
CONTACT: SYSAY OR AMANDA 07985 884043 / 07985 885039
EVERY WEDNESDAY 10AM TO 2PM

HEALTH, MENTAL HEALTH & SOCIAL CARE

Horizon Medical Centre (for asylum seekers)

Willowtree Healthy Living Centre, 94 Littleton Rd,
Salford, M7 3SE

0161 212 5830

Windsor Centre

**Drop in GP surgery at 1.30pm: Mon, Tues, Thurs
Drug & Alcohol counsellors**

Churchill Way, Salford, M6 5BU

0161 736 7959

Black Health Agency

464 Chester Rd, Manchester, M16 9HE

0800 967 500 info@blackhealthagency.org.uk

Langworthy Cornerstone Centre

Health visitors, midwives, courses etc.

451 Liverpool Street, Salford, M6 5QQ

0161 212 4400

Little Hutton Health Centre (Walk in clinic)

Mon, Tues, Thurs: 1-8pm; Wed, Fri: 1-5pm

Haysbrook Ave, Little Hulton, M28 0AY

0161 790 3276

The Medical Foundation for the Care of Victims of Torture

1st Floor, North Square, 11-13 Spear St, M1 1JU

0161 236 5744 www.torturecare.org.uk

Salford Drugs Team

1 King St, Eccles, M30 0AE; **0161 787 7343**

Community Alcohol Team

6 Acton Square, The Crescent, Salford, M5 4NY

0161 745 7227

Salford Mind

Advocacy & support to people with mental health needs
to access services (eg: psychiatrist etc). BME project.

1 St Philips Place, M3 6FA

0161 839 3030

The Roby

Mental Health Drop In: Tues: 10-1pm

Self/Agency/GP Referrals for Counselling

307 Dickenson Rd, Manchester, M13 0NG

0161 257 2653 robymcr13@freemove.co.uk

SEXUAL HEALTH & SEXUAL ASSAULT

St Mary's Sexual Assault Referral Centre

St Mary's Hospital, Hathersage Rd, M13 0JH

0161 276 6515 (not for survivors of childhood abuse)

George House Trust for people living with HIV

77 Ardwick Green North, M12 6FX

0161 274 4499 ght@ght.org.uk

Black Health Agency

General HIV/Sexual Health: **0161 232 5386**

Arise HIV Support Project: **0161 232 5383/5388**

CHILDREN & YOUNG ADULTS

Salford Family Information Service

0800 195 5565 www.salfordchildren.info

City Centre Project

Unaccompanied Minors Project: Mon-Fri for advice;

3rd Sat of the month drop in for activities & advice

52 Oldham St, Manchester, M4 1LE

0161 228 7654

Unaccompanied Minors Team

Sutherland House, 303 Chorley Rd, M27 6AY

0161 603 4500

Black Perspectives

Health initiative for 11-25 yr olds. **Drop in 12-5.30pm.**

Kath Locke Centre, 123 Moss Lane East, M15 5DD

0161 455 1502

42nd Street Support and counselling for 14-25 year olds

in stress or need. Some work for younger people in

schools: **0161 832 0169**

2nd Floor, Swan Buildings, 22 Swan Street, M4 4JW

COMMUNITY DEVELOPMENT SUPPORT

Salford City Council Community Cohesion Manager

Shaun Clydesdale

Community, Health and Social Care

Crompton House, 100 Chorley Road, Swinton, M27 6BP

0161 793 3178

shaun.clydesdale@salford.gov.uk

REFUGEE AND ASYLUM SEEKER SIGNPOSTING INFORMATION (JANUARY 2009)

HELP WITH HEALTH CARE COSTS

The HC2 form is an important document that allows a
person seeking asylum on NASS benefit to access
free:

- NHS prescriptions
- NHS dental treatment
- Wigs and fabric support
- Necessary travel costs to and from hospitals for
NHS treatment
- NHS sight tests and free optical vouchers towards
the costs of lenses or glasses

**An HC2 certificate should have been issued by
the Border Agency on dispersal, and renewed
after 6 month.**

**Check patients have this certificate and that it
has been renewed contact the One Stop Shop if
there are any problems**

ENGLISH FOR SPEAKERS OF OTHER LANGUAGES (ESOL) PROVISION

Need to have been in the country for 6 months:

Adult Family Learning (community based courses)

0161 778 0331

Pendleton College

0161 736 2302

INTERPRETING SERVICES

**Always confirm authorisation for booking an
interpreter through your own department.**

Salford Link Translation Services

Chadwick Rd, Eccles, Manchester, M30 0WP

Interpreters for appointments at 24 hrs notice.

0161 787 8219; Out of hours: 07786627395

Language Line

Telephone interpreter service

0200 169 2879; www.language.com

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